

MANJUNATH SOODI

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PROFESSIONAL SUMMARY

IT Systems & Infrastructure Specialist Experienced in managing and maintaining enterprise IT environments with a focus on Microsoft technologies and virtualization platforms. Skilled in administering Microsoft Exchange, Active Directory, Intune, and Azure Virtual Machines, alongside hands-on experience with VMware and Scale Computing solutions. Proven ability to implement group policies, oversee file server operations, and conduct efficient OS deployments. Strong knowledge in endpoint management through Endpoint Central, as well as application and vulnerability patching. Adept at data backup and disaster recovery strategies using QNAP and Synology, ensuring business continuity and system reliability. **I have worked in Germany and Jordan on company-sponsored visas.**

EXPERIENCE

Classic Fashion Apparel Industry Ltd. Co. Irbid, Jordan | June 2025 to till

Senior Server Engineer

Roles and Responsibilities

- Administer Microsoft Exchange and Active Directory environments to support secure and efficient user access and email communications
- Manage Azure Virtual Machines, VMware, and Scale Computing platforms to deliver scalable virtualization and cloud services
- Oversee Group Policy and file server management to enforce organizational standards and ensure data accessibility
- Deploy and manage devices using Microsoft Intune and Endpoint Central, ensuring compliance with organizational security policies
- Perform application and operating system patching to remediate vulnerabilities and maintain up-to-date systems
- Implement and monitor data backup strategies using QNAP and Synology NAS systems to safeguard critical information
- Conduct regular recovery testing and storage optimization to ensure high availability and disaster resilience
- Lead OS deployments across diverse hardware profiles, streamlining provisioning processes through automated workflows
- Coordinate integration of custom configurations and enterprise applications during rollout phase

Quest Global. Bengaluru, India | Sep 2018 to Jun 2025

Senior System Engineer

Roles and Responsibilities

- Provided comprehensive technical support and efficiently escalated unresolved issues to appropriate

channels.

- Performed daily system administration tasks across Linux, Windows, and Mac OS environments.
- Installed, managed, and updated operating systems; handled application and patch management, including Windows deployments.
- Created, modified, and managed user accounts and groups in Active Directory, overseeing onboarding and offboarding processes.
- Automated routine administration using Bash and PowerShell scripting to streamline operations.
- Managed data backup solutions with Druva and OneDrive, as well as enabling and disabling VPN access for users as needed.

Precision informatics Pvt Ltd, Bengaluru | Mar 2018 to Sep 2018

System Engineer (Linux & Windows)

Roles and Responsibilities

- Delivered Tier 1 IT support to internal development teams and ongoing projects.
- Installed system patches and updates to ensure security and reliability across Linux, Windows, and Mac OS platforms.
- Configured new computers and mobile devices according to company software and security requirements.
- Managed user accounts and permissions in Active Directory, including onboarding and offboarding processes.
- Troubleshoot and resolved hardware and software issues, providing remote technical assistance via phone and email.

NTT Data (Formerly Dell Services), Chennai | Sep 2016 to Dec 2017

Associate (non-technical)

Roles and Responsibilities

- Processing Death Claims and identifying the right beneficiary(s) to provide the Claims benefit - Setting up a claim and then following up for pending requirements (if any)
- Examining the received documents, payment calculation and settlement - Perform additional review before cutting the check.
- Health Claims: - Supporting different sets of Health Claims products which include Wellness, Critical Illness, Accident, Cancer, HI etc.
- Check the eligibility of the members product wise who will undergo different set of medical examinations proceeding with additional care/treatment.

EDUCATION

Bachelor's from Manipal university, Jaipur. India.

LANGUAGES

English, Hindi, Tamil, and Kannada

Thank you!
S, Manjunath

Date:
Place: